AYOOLA AINA

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**Professional Summary**

Results-driven IT professional with over 7 years of experience in core banking application administration, digital transformation, and financial technology systems. Proven expertise in managing critical banking systems, driving strategic business decisions, and leading cross-functional teams to optimize system performance and scalability. Adept at analyzing complex transaction patterns, integrating Fintech solutions, and delivering innovative technical solutions to enhance operational efficiency and customer experience.

**Experience**

Digital Transformation & Core Banking Platform Lead

KATSU Network Limited (SABI Africa) - Lagos, Nigeria

June 2024 - Present

* **Core Banking System Management:** Oversee the setup, administration, and management of the core banking application (MIFOS), ensuring seamless integration, functionality, and optimal performance to support bank operations.
* **Strategic Decision-Making:** Act as a key business decider, contributing to the development and implementation of strategic initiatives to drive growth and operational efficiency.
* **Digital Transformation Leadership:** Spearhead digital transformation initiatives across KATSU Microfinance Bank, enhancing the efficiency and scalability of financial services.
* **Fintech Integration:** Manage the integration of Fintech services into Sabi Africa & KATSU MFB’s platform, enabling microfinance solutions and financial services for SMEs.
* **Transaction Analysis:** Analyze and interpret complex transaction patterns to ensure system integrity, identify trends, and provide actionable insights for decision-making.

Application Support Engineer

VFD Tech – Lagos, Nigeria November 2023 - May 2024

* **Customer Support:** Delivered front-line technical support for Banking-as-a-Service solutions, ensuring smooth transaction experiences and resolving customer issues promptly.
* **Transaction Analysis:** Analyzed inbound and outbound transactions, leveraging technical deduction skills to troubleshoot and optimize system performance.
* **Reporting:** Compiled and delivered daily reports featuring comprehensive transaction analysis, providing valuable insights for informed decision-making.
* **Expense Portal Support:** Provided 1st-level support for the expense portal used by VFD Group entities and external clients, ensuring high service standards.

Team Lead Application Support & Database Administrator

Abbey Mortgage Bank PLC – Lagos, Nigeria

February 2022 - October 2023

* **Leadership:** Led the CBA support team, ensuring prompt issue resolution and clear communication across cross-functional teams.
* **System Optimization:** Monitored and optimized database performance, ensuring high availability and proactive resource management to prevent failures.
* **Disaster Recovery:** Spearheaded disaster recovery planning and implementation, safeguarding critical business data.
* **Technical Documentation:** Developed comprehensive test cases and documentation using Test-Rail & JIRA, enhancing issue identification and resolution processes.
* **Strategic Collaboration:** Collaborated with management to prioritize tasks and projects based on business needs and current issues.

Network Admin & DBA Abbey Mortgage Bank PLC

March 2020 - January 2022

* **Network Management:** Implemented network changes and managed firewalls across 8 branches, ensuring compliance with regulatory requirements.
* **Database Administration:** Oversaw database administration, including backup, replication, and user access management.
* **Security Measures:** Implemented robust security measures to protect data from unauthorized access and potential breaches.
* **Traffic Analysis:** Conducted in-depth analysis of traffic patterns to identify and resolve bottlenecks within the system architecture.

Technical Support Engineer

Abbey Mortgage Bank PLC - Lagos, Nigeria

June 2017 to February 2020

* **Technical Support:** Provided bank-wide technical support, including workstation allocation, installation, and incident log management.
* **E-Channels Support:** Supported e-channels platforms, ensuring optimal uptime and performance.

**Education**

Higer National Diploma: Computer Science

Yaba College of Technology – Lagos, Nigeria

National Diploma: Computer Hardware Engineering

Dalewares Institute of Technology – Lagos, Nigeria

**Skills**

* Core Banking System Administration (EazyBankAX & MIFOS)
* Database Management & Administration (MSSQL & MySQL)
* Digital Transformation & Fintech Integration
* Transaction Analysis & Interpretation
* Technical Documentation & Test Case Writing
* System Monitoring & Troubleshooting
* Disaster Recovery Planning
* ITIL V4, AWS Database & Data Processing
* O365 Management, JIRA, Test-Rail

**Certifications**

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| --- | --- |
| * Database & Data Processing with AWS | * ITIL V4 2021 People Cert- ITIL Foundation   Certificate in IT Service Management |
| * Sophos XG Firewall Administrator Sophos 2018 | |

**Additional Information**

* **ISO27001 Implementation:** Played a key role in implementing ISO27001 strategies, improving network security and information management bank wide.
* **Database Migration:** Collaborated with the infrastructure team to successfully migrate the bank’s databases from on-premises infrastructure to a hyper-converged infrastructure, ensuring seamless replication.
* **Process Automation:** Pioneered the automation of a periodic database archiving procedure, preventing excessive database growth and optimizing performance.